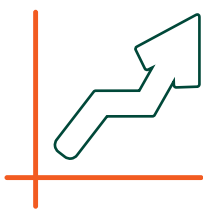


CLAIMS UPDATE



This is how we've helped our clients in 2019.



325

Claims Lodged



288

Claims Finalised



\$3,084,037

Claims Paid



41

Home Claims
Largest Claim \$651,000



68

Vehicle Accidents



1 day

Quickest Claim Paid

Claim fact: In the last 5 years, escape of liquid, broken or leaking pipes claim costs have increased by 72%, to an average of \$30,000 according to Chubb Insurance.

PHONE: **08 8272 7785**

INTERSTATE: **1300 887 429**



CITY RURAL INSURANCE BROKERS PTY LTD

200 Greenhill Road, Eastwood, SA 5063 | PO Box 7138 Hutt St Adelaide SA 5000
Telephone: (08) 8272 7785 | Facsimile: (08) 8357 8994 | Toll Free: 1300 887 429
AFSL: 237491 | ABN: 52 074 444 296







www.cityrural.net.au

OUR CLAIMS SERVICE



We take great pride in professionally supporting our clients in their time of need. We act as your advocate to negotiate and obtain the best possible outcome in the event of a claim and will guide you through the claims process.

The key elements to our claims service include:

 Assisting you prior to and during lodgement and throughout the claim.	 Providing you with advice during the claim so you know the process.	 We have access to service providers that can also assist with your claim.
 Negotiating an outcome that you are happy with and understand.	 Chasing the insurers on your behalf to have claims paid in a timely manner.	 We leverage the support of the Steadfast Network to help negotiate if the going gets tough.

As your Insurance Broker, **we work for you**, not the Insurer.

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